

PERFECT HOSPITALITY ALSO COMES WITH SHIPPING.

How to make your guests' stay even more special? With services that will amaze them, like the comfort of MBE Pack & Ship Solutions that you can tailor to their needs.

DISCOVER MORE

4 REASONS WHY A GOOD IMPRESSION REALLY CHANGE YOUR HOTEL BUSINESS.



40% of hotel guests are likely to write a guest review after a positive experience while 48% of hotel guests are likely to write one after a negative experience.



81% of travelers often read reviews before booking their accommodations compared to 72% of travelers who read reviews before booking restaurant reservations or tour tickets.



38 websites are visited on average by travelers before making a booking. Unique services and positive reviews can be great ways to attract new guests.



72% of passengers will choose a hotel with a higher guest review score. For example, guests would pay 35% more for a hotel with a score of 4.4 compared to a hotel with a score of 3.9.

Source: hoteltechreport.com

Now you know why you must ensure your hotel makes a good impression.

Do you want to know how **your hotel** looks in the **eyes of guests**? Go ahead and ask them directly. To do this, you can use **marketing activities**, such as a newsletter, to leave a review.

If you are looking for **new ways of taking care of your guests** by offering **distinctive solutions** for shipping luggage, souvenirs, forgotten items, documents and more, with support of an **MBE expert** you can bring **your hotel business one step ahead**.

CONTACT YOUR MBE CENTER